Protecting Our Children's Health

Securely, Accurately, Confidentially

Best Practices Guide: Optimizing Your HL7 Message



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Introduction

In order for a HL7 message to meet Vermont's 'gold standard' message, it must contain certain information, outside of what is required in a successfully consumed message. This Best Practices Guide was developed as a tool to assist Provider Practices in sending the highest quality of data within the HL7 message that comes from a Providers Electronic Health Record (EHR) system and is stored in the IMR. As data is stored and viewable from all different practices throughout Vermont, it is imperative that data be as accurate as possible to ensure the best delivery of care.

The guide is broken out into best practices related to Patient Demographics and Immunization Information. Tables reflect how codes should be mapped and standardized within your own system.

This guide was developed in conjunction with the Vermont HL7 Implementation Guide and should be referred to in order to understand and meet all the required and expected fields within a successfully consumed HL7 message.

Important:

If you enter a test record into your production EHR for any reason, it may be imported into the Immunization Registry. This is a serious problem. We work hard to keep our data clean and accurate, and free of duplicate records. Sending test records, or "fake" records into our system inflates the number of individuals – and can lead to lower vaccine coverage rates for your practice.

- 1. Talk with your EHR vendor about the consequences of entering "test" data into a production EHR.
- 2. Unless your vendor has designed a way to flag "test" data and prevent it from being included in production reports and HL7 feeds, *test data should never be entered into a production EHR*. Simply naming the person "test" or an agreed upon pseudonym does not suffice.
- 3. If "test" data in a production EHR cannot be avoided, arrangements will need to be made in advance with VITL and VDH such that "test" data can be identified and captured before it is added to the Vermont Immunization Registry. Please contact the VDH support team at (888) 688-4667 or by email imm@vermont.gov and contact VITL via http://myvitl.net.

Patient Demographics

The Health Information Exchange will be sending and receiving information from many different sources, including Vital Records (birth certificate data), hospitals, and provider practices. In order to make it easier to find a patient record, make sure you are entering the correct name into your EHR system. For example, you may know a patient by his nickname of TJ, but if he is in other systems under his birth name of Thomas James, it will be difficult to match up, hence causing a duplicate, incomplete record.

Below are some best practices when entering demographic information into your EHR to ensure that data is matched up correctly and is displayed accurately.

Patient Naming Conventions Best Practices

- ✓ Always use the patient's *legal* First and Last Name.
 - Examples: A legal name of Nicholas should not be shortened to Nick; a last name of Smith-Jones should not be shortened to Smith.
- ✓ The First Name field should always contain a valid first name.
 - o Examples: Avoid using 'Baby' Smith, 'BabyBoy' Jones, 'nbjane' Doe
- ✓ Do not put comments within the First or Last Name field.
 - o Examples: putting in 'duplicate', 'transferred', 'see other record'.
- ✓ A Middle Initial should be captured in its own separate field and not collapsed into the First Name field of the patient
 - o Example: JaneD Smith should be Jane D. Smith
- ✓ A Suffix should be captured in its own separate field and not be collapsed into either the First Name or Last Name field. The following lists valid Suffixes that will process within the message:
 - JR, SR, I, II, III, IV, V, VI, VII, VIII, IX, X

Why will entering this information accurately be helpful for you?

***** *Minimize duplicates*

Reduce instances where the same patient appears multiple times, but under slightly different variations of a name, making it easier to identify which patient to view and less risk of choosing the wrong patient.

***** Create one comprehensive record

Minimize the chance of records not matching up and creating multiple records with fragmented information, increasing time spent searching each individual record in order to give the correct immunizations.

❖ Bi-Directional Flow

Eventually our systems will be able to 'talk' to one another, moving records to another entity with a click of a button. Accurate information will simplify this flow from one office to another making it easier to exchange data amongst one another.

Address/Phone Number Information Best Practices

- ✓ The zip code MUST be filled in and be a 5 digit code. It must match the accurate state and city affiliation or the message will be rejected. If a 9 digit zip is provided the hyphen must be included.
- ✓ The city must be accurately spelled out or the message will get rejected. Avoid using abbreviations in the city field. If an abbreviation needs to be used, it must be a USPS approved one. Use the USPS Look Up Tool for assistance: https://tools.usps.com/go/ZipLookupAction input.
- ✓ The area code should be entered into each record and as a 3 digit code.

Other Gold Standard Best Practices

Below reflects additional fields that are not required in the HL7 message, but are extremely helpful in patient matching and additional statistics that may be run.

Entering Mothers Maiden Name

This field can be very helpful for patient matching. Names change as mothers marry and divorce, but including this field gives a helpful constant.

Entering Race

This field can be helpful for statistics and is strongly recommended by CDC on a national level. The table below reflects the codes to be sent within the HL7 message.

Race Description	Race Code
White	2106-3
Black or African American	2054-5
American Indian or Alaska Native	1002-5
Asian	2028-9
Native Hawaiian or Other Pacific Islander	2076-8
Other	2131-1

Entering Ethnicity

This field can be helpful for statistics and is strongly recommended by CDC on a national level. The table below reflects the codes to be sent within the HL7 message.

Ethnicity Description	Ethnicity Code
Hispanic or Latino	H or 2135-2
Not Hispanic or Latino	N or 2186-5
Unknown	U or UNK

Immunization Information

Accurate immunization coding and populating within an EHR system will create a successful 'gold standard' HL7 message. The immunization portion of the message is used to enable certain functionality and reporting within the IMR, such as the Vaccine Forecaster, Reminder/Recall and Vaccine Administered Reports.

Below are some best practices when entering immunization information into your EHR to ensure that data is displayed accurately and the message is successfully consumed.

CVX Codes Best Practices

All successful HL7 messages must contain a valid CVX code. A CVX code is defined as a numeric string, which represents the type of product used in an immunization. Every immunization that uses a given type of product will have the same CVX, regardless of who received it. As such, it's not easy to determine which CVX code to choose when setting up an EHR or when entering an immunization. Hib vaccine, for instance, has 10 different CVX codes.

Below are tables that display the CVX code and current CPT to help with ensuring that the correct CVX code is sent. The titles have been color-coded to reflect the following:

- **Green**: active/current immunizations codes that should be sent in an HL7 message.
- Orange: advise caution when sending these codes. These should not be used when sending current immunizations, only historical.
- **Red**: please do not send these codes.

Immunizations Currently Distributed in VT

Below is a list of the vaccines currently distributed in Vermont through the Vaccines for Children (VFC) or Vaccines for Adults (VFA) programs. If you receive subsidized vaccine through these programs, these are the codes to choose.

Immunization Name	CVX	CPT Code(s)	Brand Name
	Code		
DTaP	20	90700	Infanrix
DTaP-Hep B-IPV	110	90723	Pediarix
DTaP-IPV	130	90696	Kinrix
DTaP-IPV/Hib	120	90698	Pentacel
Hep A - Adult	52	90632	Havrix-Adult
Hep A, Ped/Adol, 2 dose	83	90633	Havrix-Ped
Hep A-Hep B, Adult	104	90636	Twinrix
Hep B, Ped/Adol	08	90744	Engerix-B-
Tiep B, Fed/Adol	08	90744	Ped/Adol
Hep B - Adult	43	90746	Engerix-B-
Tich D - Adult	43	90740	Adult
Hib - PRP-T	48	90648	ActHib

HPV, quadrivalent	62	90649	Gardasil
HPV9	165	90651	Gardasil 9
Influenza, IIV4, preservative free	150	90686	Fluzone Quad PF
Influenza, IIV4 Pediatric, preservative free	161	90685	Fluzone Quad PF Ped
Influenza, IIV4 (contains preservative)	158	90688 (3+)	Fluzone Quadrivalent
Influenza, LAIV4 Intranasal	149	90672	FluMist Quadrivalent
Meningococcal conjugate, MCV4	114	90734	Menactra
Meningococcal B, OMV	163	90620	Bexsero
MMR	03	90707	MMR II
MMRV	94	90710	ProQuad
Pneumococcal conjugate, PCV13	133	90670	Prevnar 13
Pneumococcal polysaccharide, PPV23	33	90732	Pneumovax
Polio, IPV	10	90713	IPOL
Rotavirus, RV1, 2 dose	119	90681	Rotarix
Rotavirus, RV5, 3 dose	116	90680	Rotateq
Td - Adult, preservative free	113	90714	Decavac or Tenivac
Tdap	115	90715	Adacel or
			Boostrix
Varicella	21	90716	Varivax
Zoster	121	90736	Zostavax

Additional Codes Currently Accepted

Below are additional codes that are currently accepted in Vermont. This table also includes some of the more rarely administered immunizations that are in a patient's history, but are not part of the usual schedule. Your EHR system should accommodate these codes as well.

Immunization Name	CVX Code	CPT Code(s)
Adenovirus, type 4	54	90476
Adenovirus, type 7	55	90477
Adenovirus types 4 and 7	143	-
Anthrax	24	90581
BCG	19	90585
Botulinum Antitoxin	27	90287
Cholera	26	90725
CMVIG	29	90291
Diphtheria Antitoxin	12	90296

DT (pediatric)	28	90702
DTaP, 5 pertussis antigens	106	90700
DTaP-Hib	50	90721
DTP	01	90701
DTP-Hib	22	90720
DTaP-Hib-Hep B	102	-
HBIG	30	90371
Hep B, adolescent, 2 dose schedule	43	90743
Hep B, adult, 2 dose schedule	43	90739
Hep B, dialysis	44	90740, 90747
Hib (HbOC)	47	90645
Hib (PRP-D)	46	90646
Hib (PRP-OMP)	49	90647
Hib-Hep B	51	90748
HPV, bivalent	118	90650
HPV9	165	90651
IG	86	90281
IGIV	87	90283
Influenza, high dose seasonal	135	90662
Influenza, IIV3, preservative free	140	90655 (6-35 mos) or 90656 (3+)
Influenza, IIV3 (contains preservative)	141	90657 (6-35 mos) or 90658 (3+)
Influenza, IIV4, quadrivalent	158	90687 (6-35 mos)
Influenza, injectable, MDCK, preservative free	153	90661
Influenza, intradermal, quadrivalent, preservative free	166	90630
Influenza, LAIV3 Intranasal	111	90660
Influenza, recombinant, injectable, preservative free	155	90673
Influenza, seasonal, intradermal, preservative free	144	90654
Influenza, trivalent, adjuvanted	168	90653
Influenza A monovalent (H5N1), ADJUVANTED-2013	160	-
AS03 Adjuvant (for H5N1 vaccine)	801	-
AS03 Adjuvant (for H5N1 vaccine) Japanese Encephalitis IM	801 134	90738

Lyme disease	66	90665
Measles	05	90705
Measles-Rubella, M/R	04	90708
Meningococcal B, OMV	163	90620
Meningococcal B, recombinant	162	90621
Meningococcal C/Y-HIB PRP	148	90644
Meningococcal MCV4O	136	90734
Meningococcal polysaccharide, MPSV4	32	90733
Mumps	07	90704
Plague	23	90727
OPV	02	90712
Rabies, intradermal injection	40	90676
Rabies, intramuscular injection	18	90675
Rho(D)-IG, IM	157	90384, 90385
Rho(D)-IG (IM or IV)	156	90386
RIG	34	90375, 90376
RSV-IGIV	71	90379
RSV-MAb	93	90378
Rubella	06	90706
Rubella-Mumps	38	-
Td - Adult, adsorbed	09	90718
Td - Adult, not adsorbed	138	-
Tetanus toxoid, adsorbed	35	90703
Tetanus toxoid, not absorbed	142	-
TIG	13	90389
Typhoid, oral	25	90690
Typhoid, parenteral, H-P	41	90692
Typhoid, parenteral, AKD (U.S. military)	53	90693
Typhoid, ViCPs	101	90691
Vaccinia immune globulin	79	90393
Vaccinia, smallpox	75	-
VZIG	36	90396
Yellow Fever	37	90717

Historical Codes

Below are codes that should only be used when entering a past immunization. They should never be used when entering in an immunization being administered today.

Immunization Name	CVX Code	CPT Code
DTaP-IPV-Hib-HepB, historical	132	-
Hep A, ped/adol, 3 dose	84	90634
Hep B, adolescent/high risk infant	42	90745
Novel Influenza-H1N1-09	127	90668
Novel Influenza-H1N1-09, all formulations	128	90663
Novel Influenza-H1N1-09, nasal	125	90664
Novel influenza-H1N1-09, preservative-free	126	90666
Influenza, inactive [retired code]	15	-
Influenza, whole	16	90659
Pneumococcal conjugate PCV 7	100	90669
Rotavirus, tetravalent	74	-

Non-Specific Formulations

Below is a table of codes that should not be sent in an HL7 message. These codes could impact how a provider continues to immunize a patient and are not specific enough to enable the IMR forecaster to predict the next scheduled immunization correctly.

Immunization Name	CVX Code	CPT Code
Adenovirus, unspecified formulation	82	-
DTaP, unspecified formulation	107	-
Hep A, pediatric, unspecified formulation	31	-
Hep A, unspecified formulation	85	90730
Hep B, unspecified formulation	45	90731
Hib, unspecified formulation	17	90737
HPV, unspecified formulation	137	-
IG, unspecified formulation	14	90741
Influenza, unspecified formulation	88	90724
Influenza nasal, unspecified formulation	151	-
Japanese Encephalitis, unspecified formulation	129	-
Meningococcal, unspecified formulation	108	-
Meningococcal B, unspecified formulation	164	-
Meningococcal MCV4, unspecified	147	-
formulation	17/	
Pneumococcal, unspecified formulation	109	-
Pneumococcal Conjugate, unspecified	152	-
formulation	132	
Polio, unspecified formulation	89	-

Rabies, unspecified formulation	90	90726
Rotavirus, unspecified formulation	122	-
Td(adult), unspecified formulation	139	-
Tetanus toxoid, unspecified formulation	112	-
Typhoid, unspecified formulation	91	90714

Other Gold Standard Immunization Best Practices

Below reflects additional fields to be sent in the HL7 message for current administered immunizations. These fields are extremely helpful in vaccine ordering, reminder/recall, adverse reactions, and running IMR reports.

Entering VFC Eligibility

VFC Eligibility is a required field for HL7 for patients **under the age of 19** when entering in **current** immunizations. If the VFC status is not entered for each current immunization administered to that age group, the immunization will be considered historical and information stored for that immunization will only include Date of Administration, CVX Code and Lot Number.

In addition, VFC Eligibility will correctly identify an immunization as publicly supplied or privately purchased. These statistics help the Immunization Program determine how much supply is needed to immunize the under 19 Vermont population in an effort to not have either a shortage or abundance of these immunizations.

The table below reflects the VFC Eligibility codes to be sent within the HL7 message.

VFC Code	VFC Status
V01	Not VFC eligible
V02	VFC eligible - Medicaid/Medicaid Managed Care
V03	VFC eligible - Uninsured
V04	VFC Eligible – American Indian/Alaskan Native
V05	VFC Eligible – Federally Qualified Health
	Center/Underinsured
V07	S-Chip (Not VFC eligible)

Entering Immunization Lot Number

Entering this information reflects a current immunization and can be invaluable in times of recall. Patients can be notified and appropriate action taken to revaccinate, if required. This field is strongly recommended by CDC on a national level.

Entering Immunization Manufacturer

This field is sent using an MVX code and should always be filled in when entering a lot number. The table below represents the valid codes to be sent within the HL7 message.

Manufacturers Name	MVX Code
Abbott Laboratories	AB
Adams Laboratories, Inc.	AD

Akorn, Inc	AKR
Alpha Therapeutic Corporation	ALP
Barr Laboratories	BRR
Baxter Healthcare Corporation	BAH
Berna Products Corporation	BPC
Biotest Pharmaceuticals Corporation	BTP
Crucell	CRU
bioCSL	CSL
DynPort Vaccine Company, LLC	DVC MIP
Emergent BioDefense Operations Lansing	
GeoVax Labs, Inc.	GEO
GlaxoSmithKline	SKB
Greer Laboratories, Inc.	GRE
Grifols	GRF
ID Biomedical	IDB
Immuno-U.S., Inc.	IUS
Intercell Biomedical	INT
Johnson and Johnson	JNJ
Kedrian Biopharma	KED
Korea Green Cross Corporation	KGC
Massachusetts Biologic Laboratories	MBL
MCM Vaccine Company	MCM
MedImmune, Inc.	MED
Merck & Co., Inc.	MSD
NABI	NAB
New York Blood Center	NYB
Novartis Pharmaceutical Corporation	NOV
Novavax, Inc.	NVX
Organon Teknika Corporation	OTC
Ortho-clinical Diagnostics	ORT
Other manufacturer	OTH
PaxVax	PAX
Pfizer, Inc	PFR
Protein Sciences	PSC
Sanofi Pasteur	PMC
Sclavo, Inc.	SCL
Segirus Segirus	SEQ
Talecris Biotherapeutics	TAL
The Research Foundation for Microbial Diseases of	
Osaka University (BIKEN)	JPN
United States Army Medical Research and Material	
Command	USA
Unknown manufacturer	UNK
Wyeth	WAL
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Entering Route

This field is strongly recommended by CDC on a national level. The table below reflects the codes to be sent within the HL7 message.

Administration Route	Accepted Route Code
Intradermal	ID
Intramuscular	IM
Intranasal	NS
Intravenous	IV
Oral	PO
Subcutaneous	SC
Transdermal	TD

Entering Administration Site

This field is strongly recommended by CDC on a national level. The table below reflects the codes to be sent within the HL7 message.

Administration Site	Accepted Site Code
Left Thigh	LT
Left Arm	LA
Left Deltoid	LD
Left Gluteus Medius	LG
Left Vastus Lateralis	LVL
Left Lower Forearm	LLFA
Right Arm	RA
Right Thigh	RT
Right Vastus Lateralis	RVL
Right Gluteus Medius	RG
Right Deltoid	RD
Right Lower Forearm	RLFA

Sending All Immunizations Entered

If a patient is new to the practice, immunizations may be entered that date back a number of years – because the full immunization history is important for determining which immunizations to administer. These are important to the Immunization Registry as well.

When sending immunization data, it is important to ensure that all immunizations entered into the EHR are going to be sent via HL7. Though not all systems may have this capability, when sending real-time data, this means sending both the immunizations **administered** today AND the immunizations **entered** today that were given in the past. If able, please be sure all immunizations entered into the system today are sent, not just those you administered.